
HOTEL KETTE



San Marco, 2053 - 30124 VENEZIA - ITALIA
Tel +39 0415207766 - Fax +39 0415228964
e-mail: info@hotelkette.com - <http://www.hotelkette.com>

Covid-19 Protocol – “Safe Stay”

Dear guest,

in this particular context, our priority is, as usual, to welcome you and offer you a pleasant stay, in absolute compliance with the guidelines that allow you to guarantee total safety for you, all our guests and our collaborators.

His support is essential to make effective the initiatives and procedures that HOTEL KETTE has implemented to manage this delicate moment in the best possible way.

Specific COVID-19 prevention measures in use at Hotel Kette

- * Hotel Kette constantly monitors the evolution of the emergency and constantly adjusts the protocols drawn up in this regard, giving maximum attention to the recommendations of the WHO and those of the Italian Government)
- *The hotel staff, depending on the job they hold, receives constant specific training for the management of any emergencies and always wears all the personal protective equipment necessary to guarantee your and their safety.)
- *We have increased the frequency of cleaning of all common areas including the hall, the elevators, handrails, handles, public toilets and of course also the room keys)
- *The high standards of cleaning and disinfection of the rooms after the guest's departure and before the arrival of the next one, have been further implemented with additional procedures specifically aimed at contrasting the spread of the Covid-19 Virus with particular attention to all surfaces that are touch more frequently.
- *The spaces dedicated to staff receive the same attention with constant cleaning and sanitisation and particular attention to the changing rooms and surfaces most exposed to contacts.)
- *Breakfast services are monitored and the methods of delivery strictly comply with WHO recommendations, Italian laws and regulations and our internal protocol)
- *We have made sanitizing gel for hand hygiene available to everyone in the common areas)

Specific prevention measures COVID-19 that we ask you to respect

In order to protect the health of the people inside the structure and ensure the health of the environment, we inform you that we have taken some precautionary measures, as required by current regulations.

In implementation of these measures, we inform you that entry to the hotel is not allowed

- *if it tests positive for Covid-19, or is in any case subject to quarantine measurement)

*if, in the last 14 days, you have had contacts with people who tested positive for Covid-19 or come from areas at risk according to WHO indications)
*if you have a fever (above 37.5 ° C) or other flu symptoms.)

In the event of the onset of these symptoms after your arrival at the hotel, you must promptly inform us, contacting the reception via telephone, taking care to stay in the room. Entering the structure undertakes to respect all the provisions of the Authorities and the company rules, and in particular to:

*keep the safety distance of at least one meter from anyone)
*always wear the mask when it is in any common area of the hotel)
*observe the rules of hand hygiene and maintain correct hygiene behaviors)
*adapt to any additional measures required by the authority and / or our internal protocols.)

In order to speed up check-in operations and to minimize the time spent at the reception, we kindly ask you to send a copy of the documents of the guests staying by e-mail.

We are confident that you appreciate our commitment and thank you again for choosing to stay at Hotel Kette.

For any information or need, do not hesitate to contact us.

The Management
Hotel Kette